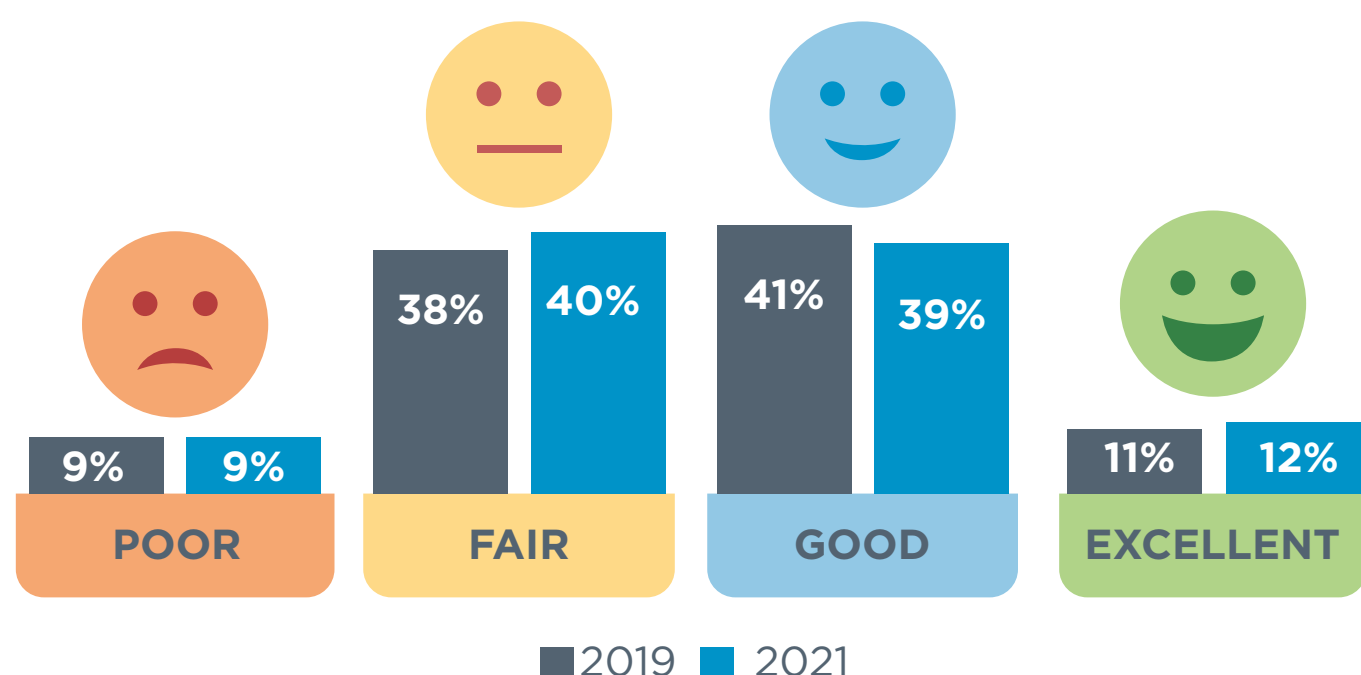


Digital Payments Are a Top Priority for Taxpayers

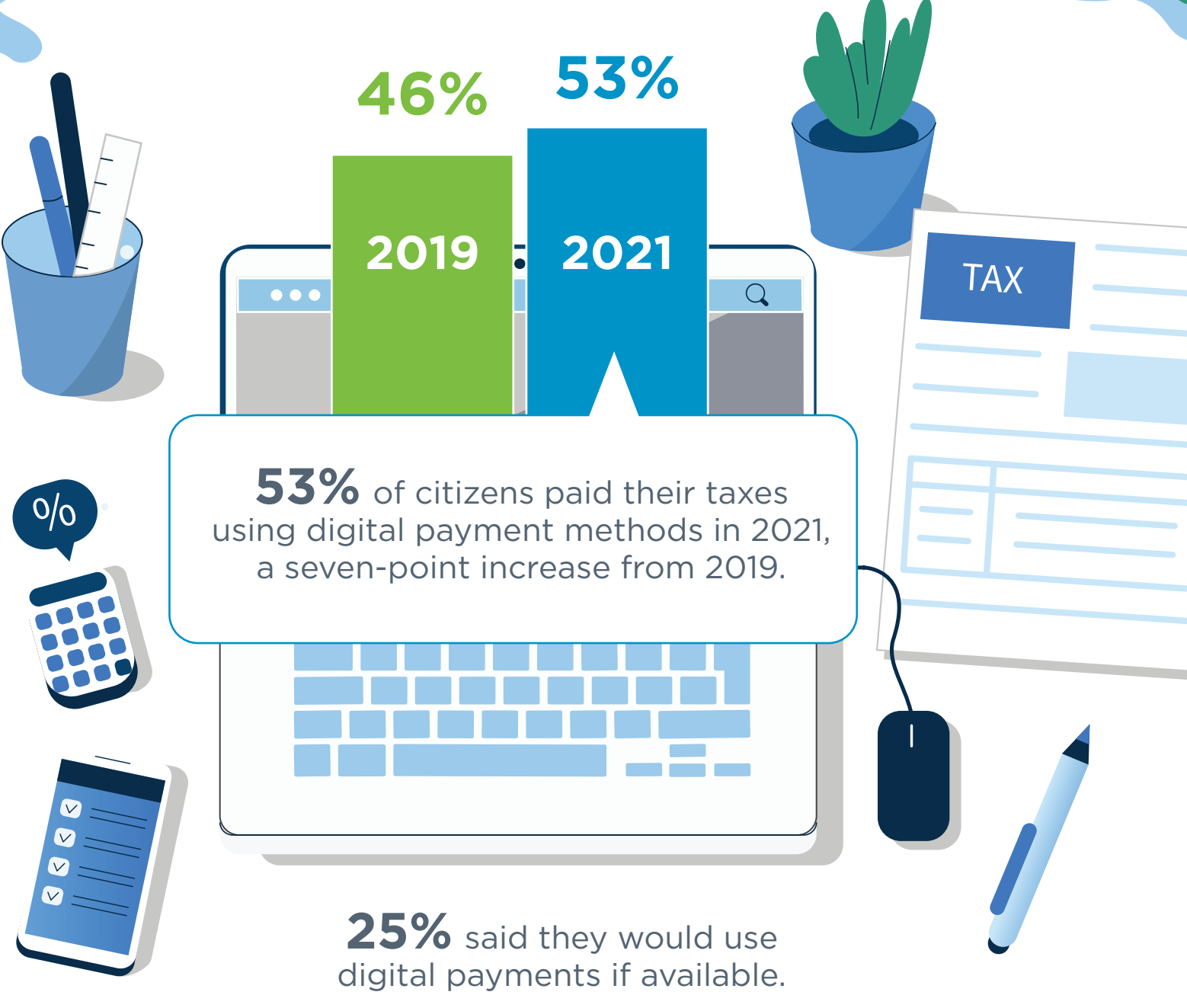
Citizen Payment Experiences Stalled at Fair to Good in the Last Three Years

47% of citizens rated customer satisfaction as fair or poor. For tax administrators concerned with citizen satisfaction, there's lots of room for improvement.

Q: How would you rate your current experience paying for government services?



A Clear Preference for Digital Payments in 2021

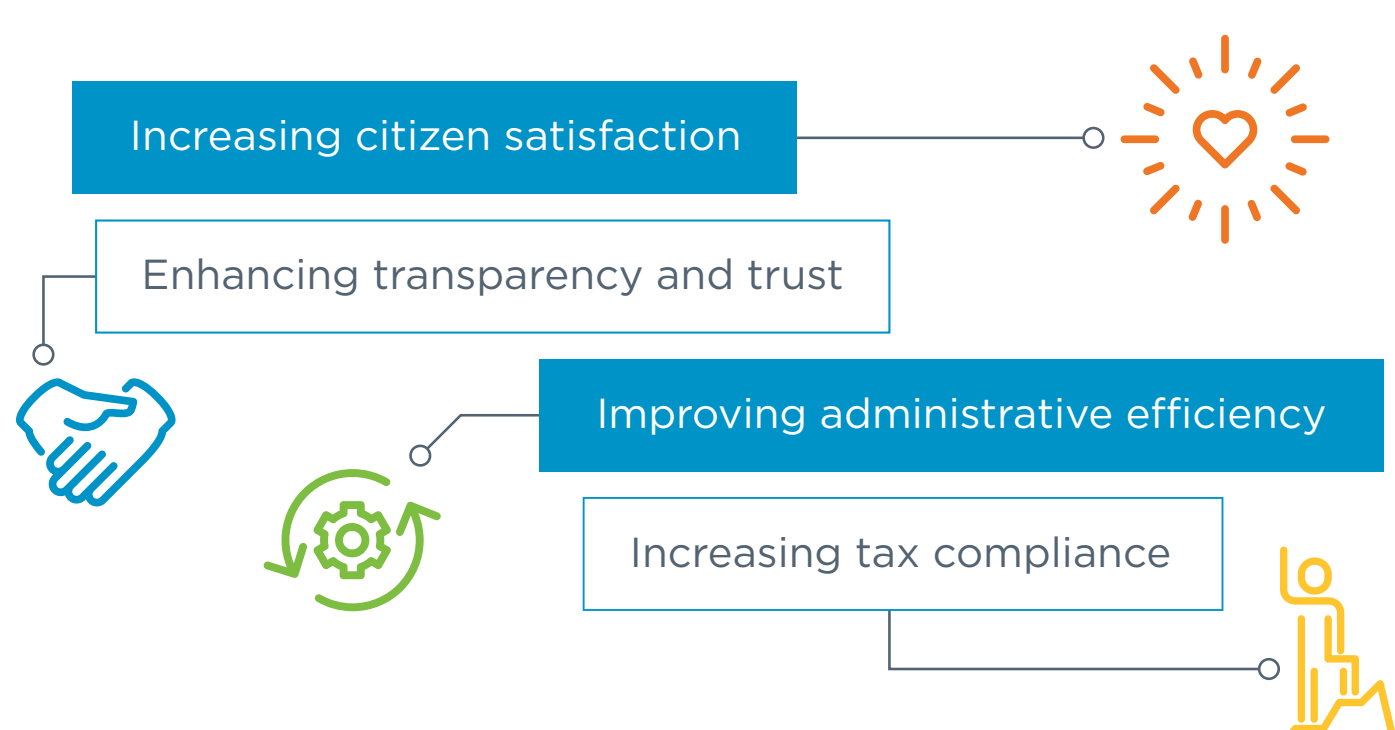


50% of Citizens Say That Improving Digital Payments Would Help Them Pay on Time

Taxpayers expect:



Making Improvements to Digital Payments Benefits Tax Administrators by:



Tax Administrators Need to Step Up Their Digital Payment Options

Giving taxpayers what they want means offering a wide variety of digital payment options. KUBRA EZ-PAY offers digital, voice, and artificial intelligence (AI) channels to meet the diverse needs of today's taxpayers.

Contact us today to learn more about KUBRA EZ-PAY.

