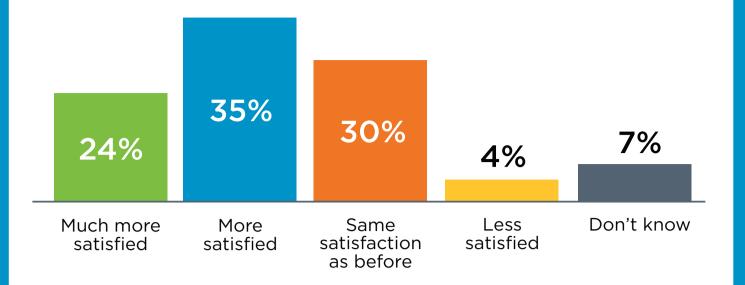
The Three Cs of Pre-Pay Value



59% would be more satisfied with a prepaid option



Convenience

Making advance payments simplifies transactions and allows customers

to set cost expectations.



"Ease and Convenience" Used Most To Describe a Preference for Pre-Pay

Ease and Convenience

(saves time)

41%

Purpose and Use (bills paid on time)

25%

Budgeting/Control

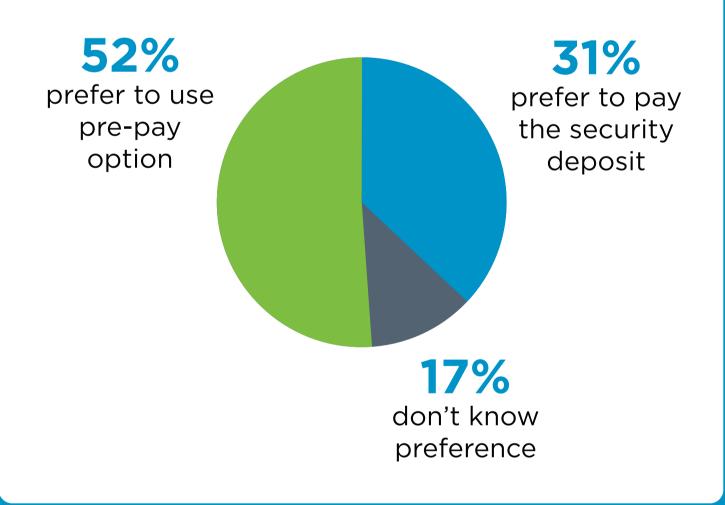
9%

Choice

Customers enjoy being able to match

their lifestyle to payment decisions. Paying in advance helps consumers avoid utility security deposits, debt, and surprise bills.

Prepayment Is Preferred Over Paying a Security Deposit

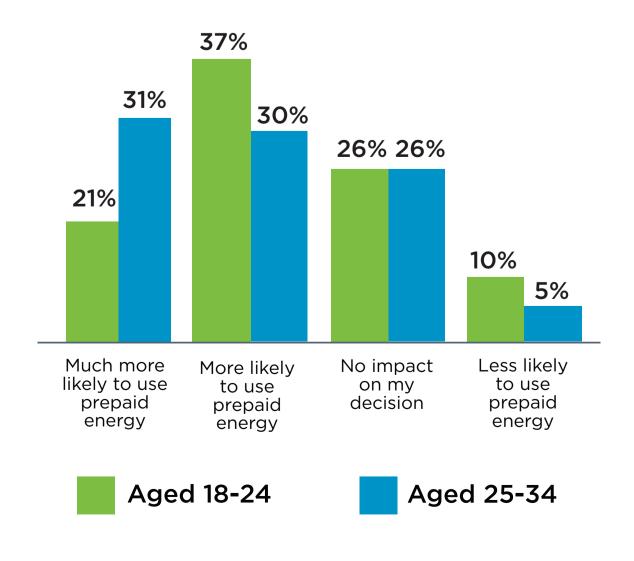


Conservation

Accurate, timely data helps to better understand cost factors and enables behavior adjustments to meet conservation goals.

Consumers Aged 18-34 Are Likely To Be Motivated by the Environmental

Benefits of Prepaid Energy



What value can KUBRA PRE-PAY[™] bring to your utility and customers? Visit www.KUBRA.com to learn more.

KUBRA

Source: The Next Gen Customer and Prepay Energy, DEFG Consumer Survey, 2022.