



Training Schedule

March 23-25, 2026 | New Orleans, LA

Monday, March 23, 2026		
	Room: Audubon Trainer: Mark Zanardo	Room: Broadmoor Trainer: Mark Barrey
8:30 a.m. - 9:15 a.m.	KUBRA iMail™: Procurement Best Practices Join this session to learn how to efficiently track usage and monitor quantity on hand while applying best practices for managing envelope and insert inventory, reducing delays, and keeping operations running smoothly.	KUBRA iDoxs®: Unlocking Insights With Reporting Gain a deeper understanding of our reporting tools and learn how to unlock actionable insights from your data. This session will guide you through the full range of reporting capabilities across Subscriber, Notification, and IVR reports.
9:30 a.m. - 10:15 a.m.	Storm Center™: Managing Communications in a Crisis Learn how to master the Storm Center toolset to effectively communicate critical information when it matters most, ensuring your customers stay informed.	KUBRA iMail™: Reusable and Dynamic Content, Refreshed in BizHQ™ Harness the full potential of reusable, dynamic content with the new BizHQ UI, same powerful features, now with a refreshed modern look and feel.
10:30 a.m. - 11:15 a.m.	KUBRA iMail™: Using Inserts and Onserts Effectively Understand the difference between an Onsert and an Insert, how each supports unique communication needs, and how the right choice can save your business both time and money.	KUBRA EZ-PAY+™: Key Features Explained Experience the latest CSR UI and discover how to navigate and use Payment Reporting on the KUBRA HQ™ Platform. Understand the key features and gain insights on how KUBRA EZ-PAY+ can support your customers.
11:30 p.m. - 12:15 p.m.	Inside KUBRA MyHQ+™: The Enrolled Experience Discover KUBRA MyHQ+™, the complete customer billing and payment portal that turns every customer touchpoint into a meaningful interaction.	Writing Accessible Communications Learn how to craft clear, inclusive, and accessible messages that resonate with every audience, ensuring your communications are effective, engaging, and usable by all.